



Parker Data & Voice, LLC Reveals Future of AI Integrated Cybersecurity Defense Strategies for Small to Mid-Sized Businesses (SMB)

Leading Managed Technology Services Provider Shares How AI is Evolving SMB Defenses

HUNTSVILLE, TX – June 24, 2021 - Parker Data & Voice a leading managed technology services provider (MTSP), announced today that AI (artificial intelligence) is starting to play a key role in cybersecurity defense systems for small to mid-sized businesses (SMBs). Parker Data & Voice protects the interests of its clients by remaining on the forefront of technology's latest advancements and it is actively advising SMBs on the potentials that AI-integration promises for cybersecurity in the very near future. Most businesses are becoming aware of how prevalent phishing attempts, identity theft and ransomware attacks have become in recent years and Parker Data & Voice is doing its part to help businesses put a stop to it, by sharing the technology industry's response to more sophisticated attacks.

"Whenever we talk about AI integrated into technology, the most common application that our clients are aware of is how facial recognition cameras can integrate with AI. With an appropriate data set, AI can proactively suggest a course of action based on a target's background, prior behaviors, and other factors. This has obvious benefits for enhancing the security of any physical location," stated Parker, President of Parker Data & Voice. "However, AI is becoming more central to every facet of cybersecurity, as well. While the applications are still growing in widespread popularity, many

business owners will soon be faced with this question: should I put my business on a 'Smart Network' or just on 'a network?'"

As more businesses utilize key SaaS (software-as-a-service) apps like Slack, Office 365, GSuite and Salesforce to power their operations, the more attractive those services have become to cybercriminals. Parker Data & Voice is now leveraging AI to heighten defenses so that businesses can continue to work with their favorite SaaS applications, but can also rest assured that their access to those mission-critical programs remains 100% secure. AI is like adding another layer to an organization's security stack that constantly evolves into a better version of itself.

AI is also entering the cybersecurity space as a tool for research and marketing purposes. Some AI-enabled applications can cross-analyze multiple publicly available databases to help businesses find their ideal clients' names, email addresses, phone numbers and other relevant information in real-time. "AI is absolutely exploding, right now," added Parker. "The fact that technology can learn, become smarter and more efficient, means ultimately that the businesses who harness AI now, are poised to gain significant competitive advantages in their industry. In other words, the gap between early adopters and laggards is widening."

The main driver for AI-based technology is simple: since cybercriminals have access to more advanced technologies, they have continued to devise new methods of

infiltrating networks. Since those are built on the back of AI, the solution for SMBs who want to operate securely, must meet those strategies with equally sophisticated cyber defense tools. With the proper AI infrastructure, SMBs can not only outpace the innovation curve of cybercriminals, but they can also enhance their security across every area of the organization.

ABOUT PARKER DATA & VOICE

Parker Data & Voice, LLC provides managed cloud, hosted server and on-premise IT, data and unified communications solutions to small & medium sized businesses. A leader in SMB cloud hosting and among the top 10% of Microsoft Small Business Partners who provide hosted Azure services, the company is uniquely positioned as experts in taking customers to the cloud. The company's mission is to "Deliver business technology solutions that help our clients improve business process efficiency, profitability and competitive advantage in the marketplace." The company offers comprehensive service 24 hours a day, 7 days a week and emergency service guaranteed within 2 hours.

For more information on Parker Data & Voice, LLC, call (281) 783-4220 or visit www.parkerdatavoice.com.